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# **TERMS AND CONDITIONS**

**Decorative Concrete of South Louisiana, LLC** www.decorativeconcrete-southla.com

Last updated: 09-17-2025

#### 1. Introduction

Welcome to Decorative Concrete of South Louisiana, LLC ("Company", "we", "our", "us")! These Terms of Service ("Terms") govern your use of our website located at decorativeconcrete-southla.com (the "Service").

Your use of our Service is also governed by our Privacy Policy, which explains how we collect, safeguard, and disclose information resulting from your use of our web pages.

By using our Service, you acknowledge that you have read, understood, and agree to be bound by both these Terms and our Privacy Policy. If you do not agree with these Terms, you may not use the Service.

#### 2. Communications

By using our Service, you agree to receive essential service-related communications from us. You may opt out of receiving any, or all, of these communications by following the unsubscribe link in our emails or by emailing us at info@decorativeconcrete-southla.com.

#### 3. SMS Terms and Conditions

By opting in to receive SMS messages from **Decorative Concrete of South Louisiana**, LLC, you agree to receive service-related updates.

- Message frequency varies.
- Message and data rates may apply.
- For help, text **HELP** to the number from which you received the message.
- To opt out of all SMS messages, text **STOP** to the number from which you received the message.
- We do not sell or transfer your phone number for marketing purposes.

#### 4. Content

Content found on or through this Service is the property of Decorative Concrete of South Louisiana, LLC or used with permission. You may not distribute, modify, transmit, download, repost, copy, or use said Content, whether in whole or in part, for commercial purposes or personal gain, without our express advance written permission.

#### 5. Prohibited Uses

You may use the Service only for lawful purposes and in accordance with these Terms. You agree not to use the Service:

- In any way that violates applicable national or international law or regulation.
- To transmit any advertising or promotional material, including "junk mail" or "spam."
- To impersonate or attempt to impersonate the Company, a Company employee, or any other person or entity.
- In any way that infringes upon the rights of others, is illegal, threatening, fraudulent, or harmful.
- To engage in any conduct that restricts or inhibits anyone's use or enjoyment of the Service.

# Additionally, you agree not to:

- Use the Service in any manner that could disable, overburden, or damage the Service.
- Use any automated device, process, or means to access the Service for any purpose, including monitoring or copying any material on the Service.
- Introduce any viruses, trojan horses, worms, or other material which is malicious or technologically harmful.
- Attempt to gain unauthorized access to, interfere with, damage, or disrupt any parts of the Service.
- Attack the Service via a denial-of-service attack.

### 6. Analytics

We may use third-party service providers to monitor and analyze the use of our Service.

### 7. Intellectual Property

The Service and its original content, features, and functionality are and will remain the exclusive property of Decorative Concrete of South Louisiana, LLC and its licensors. The Service is protected by copyright, trademark, and other laws of the United States and foreign countries.

## 8. Copyright Policy & DMCA

We respect the intellectual property rights of others. If you believe that content on our Service infringes on your copyright, please submit your claim via email to **info@decorativeconcrete-southla.com** with the subject line: "Copyright Infringement."

Your claim must include a detailed description of the alleged infringement as required by the Digital Millennium Copyright Act (DMCA). You may be held accountable for damages for misrepresentation or bad faith claims of infringement.

#### 9. Links to Other Websites

Our Service may contain links to third-party websites or services that are not owned or controlled by us. We have no control over, and assume no responsibility for, the content, privacy policies, or practices of any third-party websites or services. We strongly advise you to read the terms of service and privacy policies of any third-party websites you visit.

### 10. Disclaimer of Warranty

THE SERVICE IS PROVIDED BY THE COMPANY ON AN "AS IS" AND "AS AVAILABLE" BASIS. THE COMPANY MAKES NO WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, AS TO THE OPERATION OF THE SERVICE OR THE INFORMATION, CONTENT, OR MATERIALS INCLUDED THEREIN. YOU EXPRESSLY AGREE THAT YOUR USE OF THE SERVICE IS AT YOUR SOLE RISK.

NEITHER THE COMPANY NOR ANY PERSON ASSOCIATED WITH THE COMPANY MAKES ANY WARRANTY THAT THE SERVICE WILL BE ACCURATE, RELIABLE, ERROR-FREE, UNINTERRUPTED, FREE OF VIRUSES, OR OTHERWISE MEET YOUR NEEDS OR EXPECTATIONS. THE COMPANY HEREBY DISCLAIMS ALL WARRANTIES OF ANY KIND, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

### 11. Limitation of Liability

EXCEPT AS PROHIBITED BY LAW, YOU WILL HOLD US HARMLESS FOR ANY INDIRECT, PUNITIVE, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGE, HOWEVER IT ARISES. IF LIABILITY IS FOUND ON THE PART OF THE COMPANY, IT WILL BE LIMITED TO THE AMOUNT PAID FOR THE PRODUCTS AND/OR SERVICES.

#### 12. Termination

We may terminate or suspend your access to the Service immediately, without prior notice or liability, for any reason whatsoever, including a breach of these Terms. If you wish to terminate your account, you may simply discontinue using the Service. All provisions of the Terms which, by their nature, should survive termination shall survive termination.

## 13. Governing Law and Severability

These Terms shall be governed and construed in accordance with the laws of Louisiana, United States. Our failure to enforce any right or provision of these Terms will not be considered a waiver of those rights. If any provision of these Terms is held to be invalid or unenforceable, the remaining provisions will remain in effect.

### 14. Changes to the Terms

We reserve the right to amend these Terms at any time by posting the amended terms on this site. It is your responsibility to review these Terms periodically. Your continued use of the Service following the posting of the revised Terms means that you accept and agree to the changes.

## 15. Acknowledgment

BY USING THE SERVICE, YOU ACKNOWLEDGE THAT YOU HAVE READ THESE TERMS OF SERVICE AND AGREE TO BE BOUND BY THEM.

#### 16. Contact Us

Please send your feedback, comments, and requests for technical support by email to: info@decorativeconcrete-southla.com.